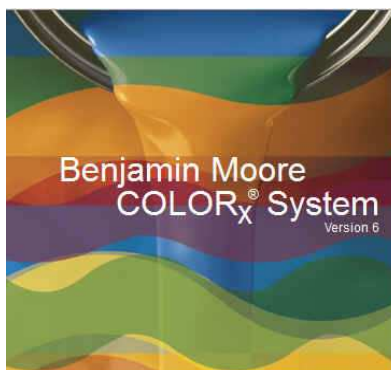


# **Benjamin Moore & Co. Moore's COLOR<sub>x</sub>® System Release Notes & Installation Guide Version 6.26.2000**



COLOR<sub>x</sub> version 6.26.2000 contains the changes listed below. It also contains updated Benjamin Moore prescriptions. For a complete list of the updated prescriptions, see page 2.

## **Customer Care**

Customer Care colors are now available in COLOR<sub>x</sub>. They can be accessed using Select Company.

Search by selecting Customer Care in the Select Company box on the main screen or by using the Search Colors within a Company option and selecting Customer Care in the Company field.

The three companies are: Applebee's, Bell Virgin Mobile, and Curves International.

These Customer Care Accounts are requiring that these colors are purchased through the Benjamin Moore Customer Care Program at 877-623-8484 (U.S.) or 862-432-4363 (Canada.) Retailers will be directed to the formulas via fax with their fulfillment orders.

## **Documentation: Operator's Manual and Quick Start Guide**

The COLOR<sub>x</sub> documentation can be found on the system after the software is installed. They are in Adobe® pdf format and can be found in the Program Files\Benjamin Moore & Co\ColorTech\Documentation\COLOR<sub>x</sub> folder. They include the operator's manual (Colorx.pdf) the and the quick start guide (quick start.pdf.)

## **Help**

While in the COLOR<sub>x</sub> application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLOR<sub>x</sub> Help for the manual or COLOR<sub>x</sub> Quick Start.

## **Competitive Color Prescriptions in COLOR<sub>x</sub>**

We have amassed an extensive collection of colors from our competitor's color merchandise. This information is available in our Color Search option in COLOR<sub>x</sub>. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the Select Company drop down list.

Unlike a Benjamin Moore color which displays a prescription created and tested by our Color Prescription Lab, we store just the measurement of the competitive color. That measurement is run in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer and calculated a match.

Therefore, when a customer requests a match to a competitive color, a retailer should follow this procedure.

First, look up the color in COLOR<sub>x</sub> and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits, if the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR<sub>x</sub>.

Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR<sub>x</sub>.

If you have any questions, please contact your Color Technology Rep. or call 800-809-9213.

## **Prescription Changes since ColoRx Version 6.26.0000 (United States)**

Many prescriptions for products 5503X, 5504X, N5361X, N5371X, N5381X, N5391X, N5394X and N5401X have been modified. Please refer to the revision date when calling up prescriptions for these products. A revision date after 1/20/13 indicates a change in the prescription since ColoRx version 6.26.0000.

The following colors had their prescriptions changed in several products: 198, 1680, 2055-40, 2110-40, 2139-20, HC-20, PM-16. A revision date after 1/20/13 indicates a change in the prescription since ColoRx version 6.26.0000.

The following prescriptions have been modified for product 282: 1549, OC-27

The following prescriptions have been modified for product 508: 1652, HC-157

The following prescription has been modified for product 513: HC-169

The following prescription has been modified for product 526: 2110-10

The following prescription has been modified for product 541: 1280

The following prescriptions have been modified for product 547: 922, AF-150, AF-380, OC-104

The following prescriptions have been modified for product 548: 1200, 2111-10, AF-150, AF-380, AF-615

The following prescriptions have been modified for product 549: 202, 1138, 2020-30, 2020-60, AF-95, AF-115, AF-395, AF-410, HC-10

The following prescriptions have been modified for product 550: 019, AF-150, AF-380

The following prescriptions have been modified for product 551: 2143-70, AF-150, AF-380, OC-117

The following prescription has been modified for product 634: 2112-70

The following prescriptions have been modified for product 792: 840, 2130-10

The following prescription has been modified for product 796: AF-380

The following prescriptions have been modified for product 797: 2005-10, HC-170  
 The following prescriptions have been modified for product 799: 2065-10, 2112-40  
 The following prescription has been modified for product C235: 2124-10  
 The following prescription has been modified for product N096: 1302  
 The following prescription has been modified for product N185: HC-55  
 The following prescription has been modified for product N215: AF-340  
 The following prescriptions have been modified for product N221: 1116, 2108-50  
 The following prescriptions have been modified for product N322: 2108-50, 2111-70, OC-22  
 The following prescription has been modified for product N374: 2107-10  
 The following prescription has been modified for product N402: AF-560  
 The following prescriptions have been modified for product N537: 2055-30, 2108-60  
 The following prescriptions have been modified for product N539: 944, OC-36, PM-10, PM-17, PM-18  
 The following prescription has been modified for product N540: 2160-10  
 The following prescription has been modified for product P22: 2111-40  
 The following prescription has been modified for product P29: 2005-10  
 The following prescription has been modified for product W625: AF-380  
 The following prescriptions have been modified for product W627: 2065-10, 2112-40

### **Prescription Changes since ColoRx Version 6.26.0000 (Canada)**

Many prescriptions for products K5503X, K5504X, K5361X, K5371X, K5381X, K5391X, K5394X and K5401X have been modified. Please refer to the revision date when calling up these prescriptions. A revision date after 1/20/13 indicates a change in the prescription since ColoRx version 6.26.0000.

The following colors had their prescriptions changed in several products: 198, 1680, 2055-40, 2110-40, 2139-20, CC-68, CC-810, HC-20, OR-149, PM-16 and R-9911. A revision date after 1/20/13 indicates a change in the prescription since ColoRx version 6.26.0000.

The following prescription has been modified for product F215: AF-340  
 The following prescriptions have been modified for product F322: 2108-50, 2111-70, OC-22, OR-488  
 The following prescription has been modified for product F374: 2107-10  
 The following prescription has been modified for product F602: 2139-40  
 The following prescription has been modified for product K185: HC-55  
 The following prescriptions have been modified for product K235: 2124-10, OR-429  
 The following prescription has been modified for product K282: OC-27  
 The following prescription has been modified for product K402: AF-560  
 The following prescription has been modified for product K508: HC-157  
 The following prescription has been modified for product K513: HC-169  
 The following prescription has been modified for product K526: 2110-10  
 The following prescriptions have been modified for product K537: 2055-30, 2108-60, OR-485  
 The following prescriptions have been modified for product K539: OC-36, PM-10, PM-17, PM-18  
 The following prescription has been modified for product K540: 2160-10  
 The following prescriptions have been modified for product K547: AF-150, AF-380, OC-104  
 The following prescriptions have been modified for product K548: 2111-10, AF-150, AF-380, AF-615  
 The following prescriptions have been modified for product K549: 2020-30, 2020-60, AF-95, AF-115, AF-395, AF-410, CC-380, HC-10  
 The following prescriptions have been modified for product K550: AF-150, AF-380  
 The following prescriptions have been modified for product K551: 2143-70, AF-150, AF-380, OC-117  
 The following prescriptions have been modified for product K552: CC-452, OR-100  
 The following prescription has been modified for product K625: AF-380  
 The following prescriptions have been modified for product K627: 2065-10, 2112-40, OR-490  
 The following prescription has been modified for product K634: 2112-70  
 The following prescriptions have been modified for product K792: 2130-10, CC-780, OR-442

The following prescription has been modified for product K796: AF-380

The following prescriptions have been modified for product K797: 2005-10, HC-170

The following prescriptions have been modified for product K799: 2065-10, 2112-40

The following prescription has been modified for product KP22: 2111-40

The following prescription has been modified for product KP29: 2005-10

The following prescription has been modified for product N096: CC-152

# Moore's COLOR<sub>x</sub>® System Installation Guide

The Benjamin Moore COLOR<sub>x</sub> Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Portal, Mybenjaminmoore.com or on a CD and runs under the Windows® XP, Windows® Vista, and Windows® 7 operating systems.

## Minimum System Requirements

- Intel Pentium® processor 500 MHz or higher.
- 1 GB of RAM
- 750 MB of free hard disk space.
- CD or DVD Drive
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer
- Windows® XP, Windows® Vista or Windows® 7

## Installation

If you are downloading COLOR<sub>x</sub> from the Benjamin Moore Retailer Portal, mybenjaminmoore.com, read the "COLOR<sub>x</sub> Download Instructions." This will instruct you how to download and install COLOR<sub>x</sub> on your computer.

To install COLOR<sub>x</sub> from a CD, you must have the Windows desktop displayed. If there are any other applications running, they should be closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the CD labeled "COLOR<sub>x</sub> System" into the CD drive.

The installation procedure will automatically start and bring you to the **Welcome Screen**.

If the installation does not automatically start, click on the "Start" button, usually found at the lower left corner of the screen. The primary menu will pop up. Click on "Run..." and the "Run" dialog box will display. Type "**D:SETUP**" (where "**D:**" is the designated drive letter for the CD) on the "Open" line and click on "OK".

The Setup Wizard will guide you through the installation.

## License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

After the successful installation of the software you may be prompted to reboot your system.

Note: If you have a previous version of COLOR<sub>x</sub>® 6, this installation will not write over any stored samples or stored customers. They can be still be accessed.